

Appendix 6

Table 4: Reliability coefficient of the CEQ and its subscales

Subscale	Num. of items	Mean	SD	Cronbach's alpha (α)
Good E-teaching (quality of teaching in BL)	7	27.64	3.32	0.76
Good E-resources (quality of online resources)	5	19.47	2.41	0.73
Appropriate Workload	3	12.36	1.39	6.64
Student Interaction	3	12.98	1.76	0.81
CEQ	18	72.46	7.70	0.90